Juilliard Music Adventure™
Version 1.0

Minimum Hardware and System Software Requirements on PC and Macintosh®

To fully enjoy *Juilliard Music Adventure*, make certain that you have the minimum hardware and system software specified here:

Windows
- 25 MHz 486 PC or higher
- Windows**™** 3.1 or higher
- MS-DOS 5.0 or higher
- 8 MB RAM or higher
- A double-speed CD-ROM drive or higher
- MPC2 compatible video card set to 256 colors
- 16-bit Sound Blaster compatible sound card

Macintosh
- Macintosh LCIII or higher
- System 7.0 or higher
- 8 MB RAM or higher
- A double-speed CD-ROM drive or higher
- 256-color monitor

Installation - On Windows 3.1 or 3.11

1. Choose **Run** from the **File** menu of the Program Manager.
2. Enter **D:\SETUP** (replacing "D" with the letter of your CD-ROM drive).
3. Follow the on-screen instructions.
4. To start the program, double-click on the *Juilliard Music Adventure* program group if it is not already open. Double-click the *Juilliard Music Adventure* icon.

Installation - On Windows 95

1. Choose **Run** from the **Start** menu.
2. Enter **D:\SETUP** (replacing "D" with the letter of your CD-ROM drive).
3. Follow the on-screen instructions.
4. To start the program, open the *Juilliard Music Adventure* program group from the **Start** menu. Select *Juilliard Music Adventure*.

Installation - On Macintosh

1. Click on the *Juilliard Music* Installer. The installer will make sure that you have Sound Manager**™** and QuickTime® installed in your system folder and install them if you don't. Following a successful installation, the installer will automatically restart your computer.
2. To run the program, double-click on the *Juilliard Music Adventure* icon.

General Troubleshooting

Juilliard Music Adventure is designed to be compatible with almost every computer system that meets the minimum system requirements listed in this **README**. However, every computer system configuration is unique. Your system may contain hardware or software that conflicts with the operation of *Juilliard Music Adventure*.

Most problems can be solved by following the simple steps listed below:

1.   Check your system to make sure that it meets the minimum system requirements listed in this **README**.

2.   Read the Installation section of this **README** carefully and make sure that you have followed the instructions correctly.

3.   Check your *Juilliard Music Adventure* User Manual under Troubleshooting for a list of other possible problems and their probable causes and solutions.

RAM Doubler Advisory - On Macintosh and Windows
You may experience problems with RAM Doubler and the *Juilliard Music Adventure*. If you do, we suggest that you try uninstalling RAM Doubler.

Windows Troubleshooting

Advisory for Windows 3.1 Users
If you experience graphic or sound distortion during game play, your system may include a video card and/or a Windows 3.1 driver that is non-standard. You should not experience these difficulties if you upgrade your system software to Windows 95.

For help in correcting video card/driver problems, please call our Technical Support department at **(510) 658-3379**.

Advisory for Windows 95 Users with 640x480 Displays
Juilliard Music Adventure needs to use all 640x480 pixels. This means that you cannot have the Windows 95 taskbar on top or you will not be able to see the bottom portion of the *Juilliard Music Adventure* window. To make *Juilliard Music Adventure* float over the taskbar, follow this procedure:
1.   Right-click on the taskbar to bring up the **Taskbar** menu.
2.   Choose **Properties...** from the **Taskbar** menu. This will bring up the taskbar properties dialog.
3.   Click on the **Taskbar Option** tab at the top of the dialog.
4.   Make sure that the top two check boxes, **Always on top** and **Auto hide** are unchecked.
5.   Press **OK**.

Art Coloration Problems - Windows
If the background color on your monitor is not set to white, art that is normally white in the *Juilliard Music Adventure* will instead match the background color of your monitor.

On Windows 3.1
If the color of your windows is not already white, click the **Control Panel**, select **Color**, then the **Color Palette** button to get the **Screen Element** menu. Select **Window Background** from the menu, then set the color to white. Click **OK**.

On Windows 95
If the color of your windows is not already white, select the **Display Control Panel**, select **Appearance**, then set the **Window Item** to white. Click **OK**.

Tool Volume Too Low - Windows 3.1
If the volume of tile playback in the tool (MIDI volume) is too low relative to the rest of the sound in the program, you can fix this by lowering the Wave volume and increasing the overall system

volume on your machine. To do this, select the "mixer" program that came with your sound card and set the MIDI volume to the highest level and adjust the Wave volume down.

Tool Volume Too Low - Windows 95
If the MIDI volume is too low in Windows 95, go to **Volume Control** (from the **Start** menu, select **Accessories**, then **Multimedia**, then **Volume Control**), and adjust the Wave Volume down and the MIDI volume up. Then adjust the system volume on the task bar to a comfortable listening level.

No Sound At All From Tool - Windows
Absence of sound when you click on a tile or press the **Play** button it is usually caused by one of the following:
> • The speakers are not turned on or connected correctly.
> • The mixer control is not turned up for MIDI/Synth playback (see **Tool Volume Too Low** above).
> • The MIDI mapper is configured incorrectly.

Testing Your MIDI Configuration
> 1. Go to Program Manager and choose **Accessories**.
> 2. Open **Media Player**.
> 3. Select **MIDI Sequencer** from the **Device** menu.
> 4. Open any **.MID** file (for example: **canyon.mid**).
> 5. Click on the **Play** button at the lower left of the Media Player window (the **Play** button has a vertical bar and a triangle that points to the right).
> 6. If the file does not play, you need to change your MIDI Mapper configuration by following the steps below.

Changing Your MIDI Mapper Configuration
> 1. Go to Program Manager and choose **Main**. Then, select **Control Panel**.
> 2. Choose **MIDI Mapper** and note the name of the current Setup map.
> 3. Click on the current name and choose another from the list.
> 4. Click on **Close**.
> 5. Go back to the game and check if MIDI sound is audible.
> 6. Repeat steps 1-5 if necessary.

Use of Alt-Tab in Windows 95
Use of the **Alt-Tab** shortcut to exit and return to *Juilliard Music Adventure* in Windows 95 may cause cosmetic problems. None of the resulting visual problems is serious. Click anywhere to refresh the screen.

Macintosh Troubleshooting

Low Memory Message on Startup - Macintosh
If you get a dialog box that suggests that you don't have enough system memory available, you need to free up some memory for Apple's QuickTime Musical Instruments. To do this, follow these steps:
> 1.	Close any open applications before launching *Juilliard Music Adventure*.
> 2.	Use **Extensions Manager** to turn off extensions that you currently don't need.

If, after following the above steps, you still get this message you must do the following:
> 1.	Copy the *Juilliard Music Adventure* file by dragging it onto your hard drive. (You may want to create a new folder for it.)
> 2.	Click on the newly created icon on your hard drive and select **Get Info** from the **File** menu.

3.   Lower the **Preferred size** for *Juilliard Music Adventure* to be the same as the
Minimum size by typing in the number.

4.   Only run the program by double-clicking on the *Juilliard Music Adventure* file
that   you just dragged to your hard drive.

Loss of Instrument Sounds - Macintosh
If you experience a loss of instrument sounds (either the characters play silently or the tool is silent), exit the program and restart. If the problem persists follow the directions above for resolving low memory situations.

Delay in MIDI Playback - Macintosh
Running *Juilliard Music Adventure* with Virtual Memory turned on may lead to a delay in MIDI playback. If you experience a significant delay between when a tile is highlighted in the tools and when the notes are played, check to make sure that Virtual Memory is turned off. To do this, go to **Control Panels** under the **Apple** menu and select **Memory**. Click the radio button to turn off Virtual Memory, restart your computer and try running *Juilliard Music Adventure* again.

Customer Service and Technical Support

If you are still having difficulties with *Juilliard Music Adventure* after following these steps, there are a variety of ways for you to get in touch with us directly. Even if you don't have a problem, you're welcome to contact us at any time with your comments or questions.

Our Customer Support staff is available by phone Monday through Friday from 8 AM to 5 PM Pacific Time. For technical questions call **(510) 658-3379**. For product literature and other inquiries, please call Customer Service at **(800) 658-8749**.

You can also reach us via e-mail at **support@theatrix.com** for Technical Support and **info@theatrix.com** for Customer Service. You will receive an electronic response within 2 business days.

Our fax machine is available 24-hours-a-day at **(510) 658-7656**. Faxes will be answered during our regular business hours within 3 business days.

If you want to write us, our address is:

> **Theatrix Interactive**
> **Attention: Customer Support**
> **1250 45th Street**
> **Emeryville, CA 94608-2924**

Please allow 10 business days for a mail response.